

Kenian Imports, Inc.
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Virginia Beach, VA 23451
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www.kenianimports.com

RESIDENTIAL DELIVERY POLICY NOTICE:
F.O.B Point: Chesapeake, Virginia 23320

DAMAGES & RETURNS: NOTE IT IS THE RESPONSIBILITY OF THE RECIPIENT TO INSPECT MERCHANDISE UPON DELIVERY. ALL ITEMS SHOULD ARRIVE ON A PALLET AND STRETCH WRAPPED. MERCHANDISE SHOULD NOT ARRIVE VIA COMMON CARRIER OR TRUCK DELIVERY IN INDIVIDUAL BOXES. IF THE MERCHANDISE IS NOT DELIVERED ON A STRECTH WRAPPED PALLET IT SHOULD BE NOTED ON THE DELIVERY RECEIPT "PALLET BROKEN – MERCHANDISE/BOXES NOT DELIVERED ON PALLET" AND ALL BOXES INSPECTED. UPON INSPECTION ANY VISIBLE DAMAGE MUST ALSO BE NOTED ON THE DELIVERY RECEIPT AND SUCH DAMAGE MUST BE DESCRIBED IN AS MUCH DETAIL AS POSSIBLE SUCH AS "BOXES TORN, CRUSHED, OPEN"

Any merchandise with visible damage MUST be noted on the delivery receipt upon receipt. Any concealed damage must be reported within 7 days to our office. Loss or damage caused in transit must be filed within 7 working days, directly with the delivering carrier. Kenian Imports will supply any information necessary for the completion of your claim. Returns without authorization will be refused. Visit our web site for damage policy and claim form.

FAILURE TO NOTE DAMAGE AS REQUESTED ABOVE WILL RESULT IN DENIAL OF FREIGHT DAMAGE CLAIMS.

Company Name: _____ City & State: _____

Signature: _____ Date: _____